

# Accessibility Statement for Oswestry Town Council

This accessibility statement applies to **Oswestry Town Council**.

Our website has been designed to be as accessible as possible to all users, if you have any problems accessing the content please let us know so that we can make the site user friendly for everyone.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of our website are not fully compliant however, we are currently undertaking a review, working in line with the [NALC Website Accessibility Requirements](#) and altering some of the generic parts including navigation link, colours etc to comply with new government legislation effective from 23<sup>rd</sup> September 2020. The Public Sector Bodies (websites and mobile applications) Accessibility Regulations requires public sector bodies which includes local councils to ensure reasonable adjustments are made to websites, so they are accessible to people with various disabilities.

## Feedback and contact information

If you need any information on this website in a different format, please do not hesitate to contact us.

Telephone: 01691 680222

Email: [enquiries@oswestry-tc.gov.uk](mailto:enquiries@oswestry-tc.gov.uk)

Post: Oswestry Town Council  
The Guildhall  
Oswestry  
Shropshire  
SY11 1PZ

We'll consider your request and get back to you in 10 working days.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems or feel that we're not meeting accessibility requirements, please contact us as above.

## Contacting us in person

Our offices have audio induction loops, please contact us before your visit.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Technical information about this website's accessibility**

Oswestry Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to

- non-compliances - this means the content in question is in scope of the regulations, but there's an accessibility problem.

## **Non-compliance with the accessibility regulations**

The website is currently being reviewed by our website developer and we plan to have it compliant by September 2020.

## **PDFs and other documents**

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

## **Preparation of this accessibility statement**

This statement was prepared on the 7<sup>th</sup> July 2020.

This website was last tested in June 2020. The test was carried out by Pauline Rose, Manager of the Vision Technology & Training Shropshire service